

Welcome Team Instructions

At City Church we want to make people feel welcome whether they are new, just visiting or are established members. This happens organically all the time as the gospel changes our hearts and compels us to love others. The Welcome Team compliments this along with the Hospitality and Connect teams. In particular, the Welcome Team seeks to make people feel at home from the moment they come to City on Sunday mornings by being a welcoming face and the first "Hello!".

Welcome team members are people who know the benefit of helping the outsider feel at home, they love to meet new people and can carry a conversation with people who they are just getting to know. They should also try to introduce them to others at City

Some details:

1. Please arrive to church no later than 10am.
2. Grab a Welcome Team t-shirt from the bag in the hospitality store.
3. Chat to any newcomers who are already there but by 10:15am you should be stationed either at the main entrance to the shopping centre (until about 10:40) or the entrance to the screen.
4. At 10:25, whoever is at the screen entrance should usher everyone from the foyer in for the service. After that they should stay at the screen entrance until about 10:40.
5. Straight away after the service you should seek to chat to newcomers. This is a great opportunity to introduce them to others at City and/or encourage them to check out the Connect Table.
6. One of the two who are serving should offer to take both t-shirts home to wash (returning them the following week).